Dear Folks,

This DSL user sincerely hopes that you will take no action that could harm, or potentially harm, the current level of service now provided by Sonic.net.

After years of suffering under the thumb of SBC, there are few of us small businesses who would chose to return to intermittent service, poor tech support and sometimes outright lies.

The level of service, since moving to Sonic.net, has been so dramatic that it has become the only DSL provider that my business feels comfortable in recommending.

You can rely on me to answer any questions you may have on this subject.

Sincerely,

John Necker West County Computing